

# 2022 WARRANTY, TECH SUPPORT, AND TRAINING PROGRAMS FOR ALIGNMENT PRODUCTS

## STANDARD SERVICES WITH EVERY NEW RAV ALIGNMENT SYSTEM

- 2 years limited parts warranty
- 1 year of limited labor warranty
- 90 Days free technical support services
- 1 training session using virtual methods

## TECHNICAL SUPPORT PROGRAMS CONTINUES YOUR TECHNICAL SUPPORT SERVICES

- **Technical Support Yearly \$479.00**
  - BW PART #----TECHSUPPORTYEAR
  - \$479.00 for 12 months of coverage.
  - Does not include training sessions.
- **Technical Support Pay As You Go \$149.00 hourly**
  - \$149.00 hourly
  - Rate is assessed in 15 minute increments each rounded up to the next 15 minutes.
  - Training not included in this program.

## PROTECTION PLANS

- **RAV Advantage Plan AUTOMOTIVE (WIFI AND NEW 3D SYSTEMS)**
  - BW PART #---RAVADVANTAGEWIFI
  - 5 YEARS LIMITED TECH SUPPORT
  - 4 YEARS LIMITED PARTS WARRANTY
  - 3 YEARS LIMITED LABOR WARRANTY
  - 1 LIMITED COMPUTER/TABLET REPLACEMENT DURING FIRST 3 YEARS
  - 1 SPECIFICATION/SOFTWARE UPDATE DURING FIRST 3 YEARS

**COST FOR WIFI SYSTEM---\$2,995.00**

**COST FOR 3D SYSTEM----\$3,495.00**

- **RAV Advantage Plan HD TRUCK SYSTEMS**
  - BW PART #----RAVADVANTAGE
  - 5 YEARS LIMITED TECH SUPPORT
  - 4 YEARS LIMITED PARTS WARRANTY
  - 3 YEARS LIMITED LABOR WARRANTY
  - 1 LIMITED COMPUTER/TABLET REPLACEMENT DURING FIRST 3 YEARS
  - 1 TRAINING SESSION DURING FIRST 5 YEARS

**COST FOR TRUCK SYSTEM----\$3,995.00**

# TRAINING PROGRAMS

- **Training Video Modules**
    - Offers a cost-free approach to training that allows the participant to learn at their own pace.
  - **Virtual Training ...Live One on One Training from our Training Center**
    - **Automotive Aligner Training - \$399.00 per session**
    - BW PART# -----AUTOTRAIN
    - One free training (facetime or zoom) with the purchase of a new machine.
    - In the case of future training, using virtual technologies, the fee is \$399.00 per session with a one-hour maximum time limit.
  - **Truck Aligner Training - \$499.00 per session**
    - BW PART #-----TRUCKTRAIN
    - One free training (FaceTime) with purchase of new system.
    - One free future training with purchase of RAVAdvantage HD Plan.
- Fee for truck training will be \$499.00 per session with 2 hours maximum time limit.**